

MANUFACTURER'S WARRANTY GENERAL TERMS AND CONDITIONS

Kęty, 31 August 2016

MYWALL 3D POLYSTYRENE FOAM PANELS - MANUFACTURER'S WARRANTY GENERAL TERMS AND CONDITIONS

The manufacturer/distributor, DECCART with its registered office in Kęty (32-650), Mickiewicza 16, hereby warrants

the product named Mywall 3D Polystyrene Foam Wall Panels will be from hidden defects for 24 (twenty-four) months.

The warranty will cover the quality of installation if the panels were installed by DECCART personnel.

This warranty is valid subject to the following:

- a) Do not expose the panels to intense sunlight, high temperatures and/or an open flame (e.g. electric heaters, fireplaces, electric or gas cookers). Otherwise, discoloration, oxidation or panel surface melting may occur.
- b) The material of the panels may react with strong oxidising agents (e.g. acids) or other caustic substances that can damage polystyrene foam.
- c) Handle the panels with care to avoid damage during transport and/or installation. The warranty covers only the components of Mywall3D panels.
- d) To make a warranty claim, use the claim form available in the 'Download' section of the website. Send the form by email to biuro@deccart.pl. Attach photographic documentation of the damage.

Your claim will be deemed received on the date of receiving your email, if we receive by 2 PM (on business days).

We will consider your claim within 7 business days of its receipt. We accept no liability for defects other than defects inherent in the product. This means that no claims will be accepted if the damage is a result of using the panels incorrectly and/or for purposes other than their intended use.